

Comments on N2021-1

May 23, 2021

Postal Regulatory Commission:

As a citizen of the United States, I am writing in opposition to the changes proposed in N2021-1. After careful review of these proposed changes, I feel that there will be irreparable damage to the service standards that citizens have come to expect and rely on.

As a small business owner, I rely on the USPS to pick-up and deliver packages vital to the success of my business. Indeed, my business would not be able to continue operations in its current capacity if N2021-1 is adopted. The cost, reliability, and reach of the USPS is unparalleled by any other delivery service.

I am especially concerned about the extended delivery times of First-Class mail included in this proposal. First-Class mail packages offer a high quality and affordable option for my business. My customers expect the fast and affordable service that First-Class offers. Should the proposed changes to this service commence, I will no longer be able to meet the needs of my customers.

I am also concerned about the current leadership of the USPS that has proposed the changes in N2021-1. When the COVID-19 health pandemic hit, more Americans relied on the USPS to deliver food, medications, paychecks, and countless other essentials. The USPS was challenged greater than at any point in recent history. The current leadership responded with changes to USPS operations that made delivery times *longer* and *less* efficient. I question the motivation of the leadership to respond in such a manner.

Finally, I ask the PRC to study other options to make the USPS financially stable. Americans love, respect, and rely on the USPS. An institution that our founding fathers felt was so important that it is enshrined in our constitution. Any proposal that makes service less efficient than currently offered, should be a non-starter. Common sense tells you that declining service would force Americans to look elsewhere for their postal needs. This would cause a worsening position for the USPS and increased burden on Americans. A combination of legislative changes coupled with potential pricing changes should be the bedrock for any 10-year plan, not degradation of service.

I submit these comments as a proud American and customer of the USPS. The USPS is vital to the future success of this country and deserves better. Thanks you for taking the time to consider my comments.

Sincerely,

Eric Cross
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